TE590+ Commissioning Instructions

Requirements

- TE590+
- SIM Card

The device should be in its default factory state. If not, please follow **TE590+ Default Instructions** process below:
1. Press and hold down power button/channel knob until screen displays Telo Systems logo
2. If required, unlock device
3. Open Settings
   a) Select System
   b) Select Advanced
   c) Select Reset Options
   d) Select Erase all data (factory reset)
   e) Confirm Delete all data
   f) Confirm Delete all data
Device will restart when done.

SIM Insertion

1. Remove battery by lifting battery clasp
2. Remove black plastic SIM cover (Left is SIM slot, right Micro SD Memory card slot)
3. Slide SIM lock to towards top of device to unlock and lift
4. Inset SIM card as per orientation shown on SIM slot (contacts down)
5. Lower SIM lock and slide SIM lock towards bottom of device to lock SIM in place
6. Replace black plastic SIM cover (ensure lifting tab on cover is over recess in device body)
7. Replace battery

Initial Device Setup from Default (See Default instructions above)

1. Press and hold down power button/channel knob until screen displays the Telo Systems logo
2. Set language to English (UK) & Press Start
3. Select Set up offline
4. Continue
5. Select Next under Date & time
6. Select More under Google Services three times then Accept
7. Skip Screen lock & Select Skip anyway

SIM Setup

1. From Android Settings select Network & Internet
2. Select Mobile network
3. Turn on Mobile data, roaming (accept charges) & 4G calling
4. Select Advanced
5. Preferred networks should be blank
6. Preferred network type should be 4G
7. Go to Access Point Names (at the bottom)
8. Press 3 dots top right & choose New APN
9. Set APN as follows

   Wireless Logic SIM
   i. Set name to "Wlapn.com"
   ii. Set APM to "Wlapn.com
   iii. Set Username/Password to Airsys
   iv. Click three dots icon and "Save"

SIM Setup Cont.

      Jola SIM
- i.   Set name to "globaldata.iot"
- ii.   Set APN to "globaldata.iot"
- iii. Set Authentication type to PAP
- iv. Click three dots icon and "Save"

- a. Select new Access Point Name/APN
- b. Click the back button
- c. Select Automatically choose network operator – wait for operator to be selected. Network connection should establish time and date on device. It may be preferable to manually select a preferred network first before selecting choose network automatically. If no date and time are registered after manual and auto network selection, please power cycle (remove battery & restart) the device and check for correct date and time
- d. Click the back button

Device Settings

1. From Android settings select Display
   - a. Select Advanced
     - i. Set screen timeout to desired time limit
     - ii. Don't turn on screen auto rotation
   - b. Click back button
2. From Android settings select Location
   - a. Confirm it is on
   - b. Click back button
3. From Android settings select System and go to Date & time
   - a. Confirm use of network-provided time is being used
   - b. Automatic time zone set to On
   - c. Use 24-hour format set to On
   - d. Click the back button four times

Airsys.Cloud Application (.apk) Download

1. Set up Wi-Fi connection
   - a. Open Android settings
   - b. Choose Network & internet
   - c. Choose Wi-Fi
   - d. Toggle to On
   - e. Select available Wi-Fi network
   - f. Enter password when prompted
   - g. Click connect
   - h. Click back button
2. Open Chrome browser from home screen, untick help make Chrome better and accept & continue
3. Say no thanks to sync
4. Go to https://www.airsys.cloud. Accept cookies if asked
   - a. Click 3 bars icon (top right)
   - b. Select Downloads
   - c. Select Software
   - d. Pick A.Flex Smart Mobile APP or A.Flex PTT Mobile APP (use dependant)
   - e. Say OK to notice harm notice
   - f. The app will download

Airsys.Cloud Application (.apk) Install

5. Once downloaded open File Manager from the Apps page, select Continue
    a. Select Downloads
    b. Select the Airsys.Cloud application you have just downloaded
    c. Go to settings & allow apps from this source
    d. Click back button
    e. Click Install
    f. The app will be installed on the device
    g. Once installed click Done
    h. Click back button and return to home screen
    i. From Android settings page, select Network & internet and turn off Wi-Fi

Airsys.Cloud Application (.apk) Login

User credentials required from this point. Follow User Setup process to obtain.

1. Open the Airsys.Cloud App from the apps screen
2. Select No to Send collected data for improvement when prompted
3. Select Yes to Allow save password
4. Select settings on app connection screen (settings icon bottom right)
    a. Autostart set to On
    b. Autologin set to On
    c. Set screen orientation preference to Portrait
    d. Use HW intents se to On
    e. Click Select HW intents
        i. PTT set to On
        ii. SOS set to On
        iii. Channel Change set to On
        iv. Channel Change reverse order set to On
        v. Click back button
    f. Click the back button

Then

1. Select QR code reader icon (bottom left)
2. Allow video
3. Scan supplied QR code
4. Allow calls, location, media, record audio, SMS
5. Click Connect

Or

1. Click the settings icon (bottom right) again and:
    a. Insert Username and click OK (variable)
    b. Insert Password and click OK (variable)
    c. Insert Server and click OK (002.airsys.cloud permanent)
    d. Insert Port and click OK (Variable)
    e. Click Connect

Final Device Setup

1. Open Settings
    a. Select Bluetooth
        i. Toggle Bluetooth to Off (unless intended to use)
        ii. Click back button

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